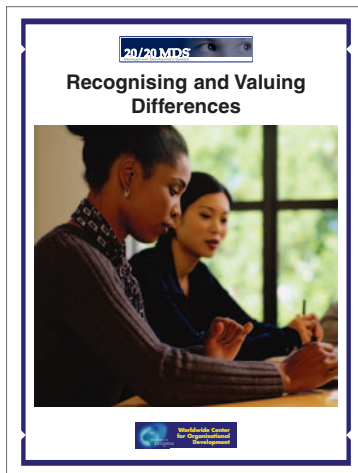


Recognising and Valuing Differences (Level A)



Underpinning Competencies

- Getting Unbiased Information
- Listening and Organising
- Reciprocal Communication
- Emotional Intelligence

Linked Assessments (where applicable)

- Diversity and Cultural Awareness Profile

Elective

This module has been designed to help managers working in all types of organisations to reflect on their knowledge and practical skills in the area of equal opportunities. The module aims to help you to give meaning to effective equal opportunities policies and will act as a background for the discussion of equal opportunities issues. It will also help you to explore the benefits of interacting with people without bias and insensitivity.

It is designed to support you to approach equal opportunities from a view of treating people with dignity and allowing everyone to be able to perform to their level of ability.

Objectives

At the end of this module you will be able to:

- assess how effectively you promote equal opportunities at the moment
- explain equal opportunities legislation and its implications to you as a manager
- apply and encourage anti-discriminatory behaviour
- use appropriate language in promoting equality of opportunity
- plan how to make recruitment decisions without discrimination.